

# TOP SIU & PAYMENT INTEGRITY PRIORITIES & CHALLENGES

Codoxo’s 2022 Customer Conference brought together our community of healthcare payer, agency, and PBM payment integrity (PI) and fraud waste and abuse (FWA) customers for three days of collaboration, networking and sharing of best practices and use cases.

Attendees shared insight into the key challenges and industry trends in which they face across their SIU and PI teams.

Here’s what they had to say.

## ADOPTING INDUSTRY TRENDS

Which industry trend is most likely to be embraced by your organization over the next 24 months?

30%

will be focused on increasing collaboration between SIU, PI, and Network relations teams for holistic payment integrity management

44%

will be focused on increasing reliance on AI for identifying FWA leads

20%

will be increasing focus on pre-pay FWA monitoring and intervention

## FACING SIU CHALLENGES

What are the top challenges faced by your SIU?



44%

staying ahead of emerging FWA risk



40%

managing FWA risk without contributing to provider abrasion



8%

keeping up with reporting needs



8%

SIU productivity

## MEASURING SIU SUCCESS

How does your SIU measure success?

62%

**Savings & Recovery**  
*Identifying & building cases for target dollar amount recovery*

23%

**Risk Management**  
*Effectively identifying and monitoring for early schemes*

15%

**Productivity**  
*Reviewing the maximum number of FWA leads per month/quarter*

The time to act is now.

Contact us at [info@codoxo.com](mailto:info@codoxo.com)