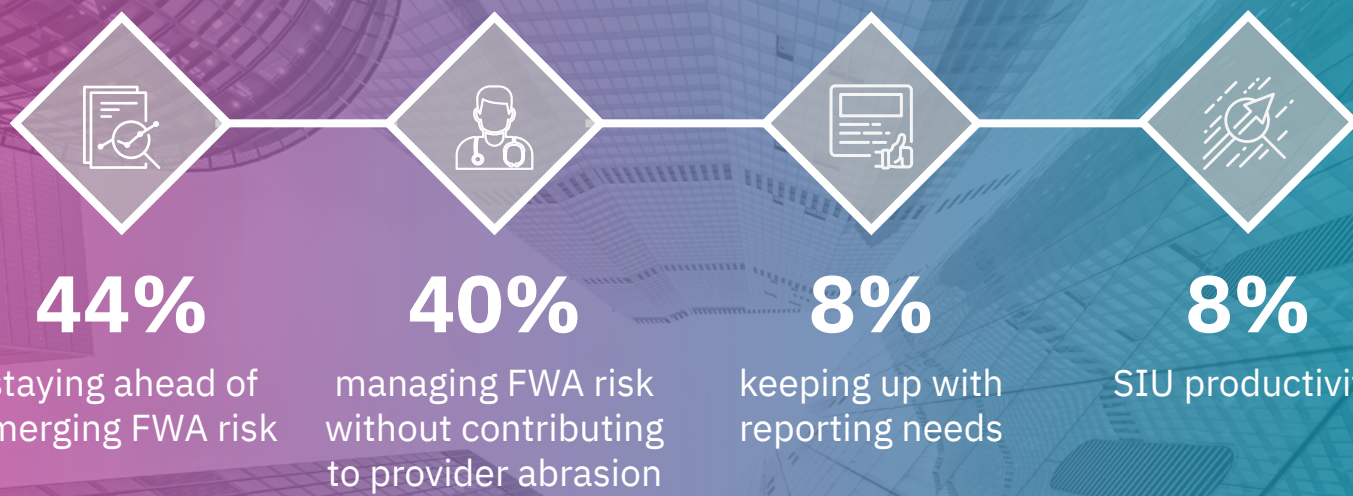


# SIU Leaders Speak: Roadblocks to Productive and Effective Case Management & FWA Operations

Healthcare payer SIUs are faced with increasing challenges when it comes to accurately, efficiently and effectively managing fraud. Legacy systems on the market today often fall short of expectations, needs, and demands to meet hit rates, productivity, inventory management, compliance, and reporting requirements.

Without the right tools in place, SIUs face real challenges in moving the needle on cost containment.

## TOP SIU CHALLENGES



Case management systems are critical to efficiently and effectively managing cases and investigations and can often make or break SIU operational performance.

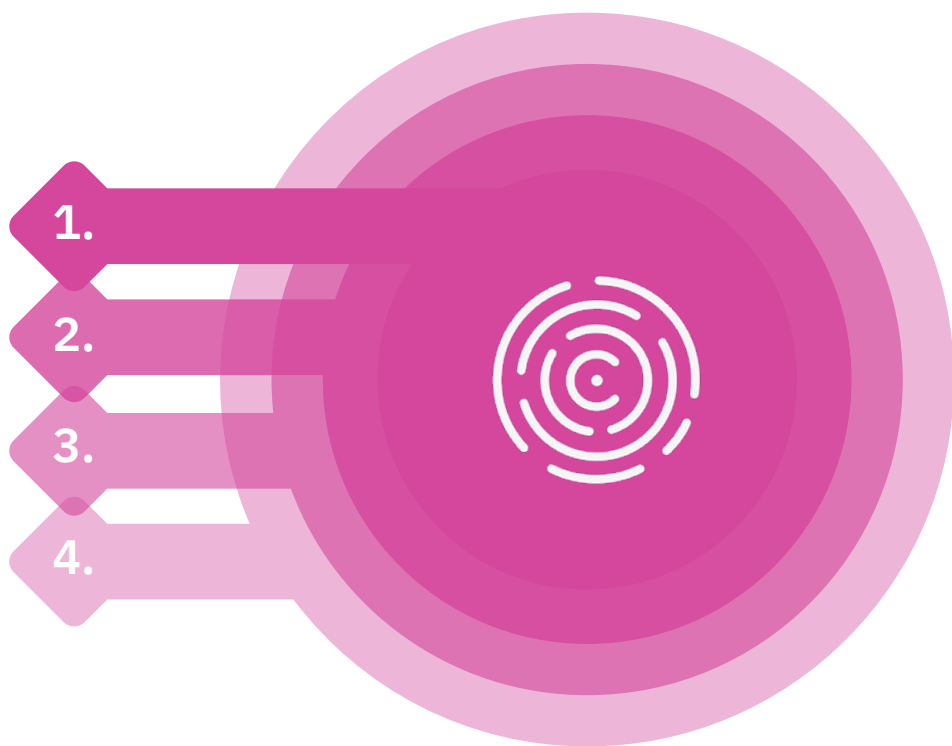
Top-of-mind needs and challenges when evaluating an FWA case management system.

1. Ease of data
2. Self-service design and ability to create complex reporting
3. Ability to integrate leads from multiple vendors and manage them in a single system
4. Enables effective collaboration between members of SIU and PI teams
5. Inventory Management

With limited resources and talent shortages taking hold across healthcare, SIUs must operate with lean teams but deliver big outcomes.

## MOST TIME-CONSUMING AND RESOURCE-INTENSIVE PROCESSES

- Investigation, Analysis & Validation
- Lead Identification
- Reporting
- Case/Audit Management



Knowing your SIU operational performance compared to peers can be difficult to measure due to a lack of data and reporting. For plans looking to improve lead hit rates, efficiency, productivity, and compliance and take your SIU operations to the next level, see how AI-based solutions are helping health plans, agencies and PBMs. [Click here to learn more.](#)

**The time to act is now.**

Contact us at [info@codoxo.com](mailto:info@codoxo.com)